

To Whom it May Concern.

8th November 2007

Dear Sir/Madam,

TruTac Ltd has worked in partnership with OutProsys for a period of 6 years. The data entry service they have provided for us has been of excellent quality throughout this period. The work they do for us requires a 24 hour turnaround and is based on the capturing of hand-written entries and infringements on heavy goods vehicles tachographs. The legibility of the handwriting is incredibly variable, yet the accuracy level achieved by the team at OutProsys is consistently high.

The management team at OutProsys has always been ready and willing to adapt the service supplied as our business needs have changed. They have also offered support through new software development as it has become necessary.

I would have no hesitation in recommending their service to other businesses and organisations that require an accurate and reliable level of document processing for data entry purposes.

Yours sincerely,

Lorna Deans

Operations Manager